

How to: NextGen Mobile Schedule

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Resources (8)			Ξ
Scł	nedules		
Q, Ad	vanced Search		
	Thursday, Dec 12, 2019		
9:30 AM	Test, Cheryl 91 Rourn Visit sarel the GENCE		>
1:15 PM	Patient, Susan Test 34 Virtual Visit SATELITE OFFICE		>
	Tuesday, Dec 17, 2019		
8:00 AM	Bakis, Andrew 80 Follow Up sal-LUP OFFICE		>
	Wednesday, Dec 18, 2019		
3:00 PM	Patient, Susan Test 34 Mitual Mait MAIN OFFICE		>
	No more appointments.		
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	hursday, Jul 30, 2020		
Patient, Susan 34 Virtual Visit sareLure office	Test	More Detai	s
Арроі	intment Details		
	Test, Cheryl 01/07/1982 (Silyo) F December 12, 2019 9:30 AM		
Description Test, Cher	И	-1	
Duration			

NextGen Mobile Schedule Basics:

- The schedule within the mobile app is real time. Any updates or changes to a resource's schedule will appear in real time
- The Green Dot icon beside the patient's name indicates that the patient has been checked in and has an appointment status of "kept" in NextGen
- For practices using virtual visits powered by OTTO Health:
 - The Green Camera indicates patient has checked into a virtual visit and is ready to be seen. Providers can launch the virtual visit by clicking the green camera icon.
 - If you are not using virtual visits powered by OTTO
 Health you can request information from our helpdesk
 by emailing <u>helpdesk@tsihealthcare.com</u>
- To add additional resources for schedule viewing, use the "resources" button at the top left hand corner of the screen
- You may control the following features with the **button at the** rop right hand corner of the screen:
 - Real Time Schedule View (advance the schedule with time of day)
 - Import phone calendar events into NextGen Mobile Calendar
 - Only show checked in patients
- Swiping the patient name to left will show more details of the appointment. You are able to see the patients name, duration of appointment, if they have confirmed their appointment and any appointment notes.

If you have any questions/concerns regarding the information included in this document please contact helpdesk@tsihealthcare.com!