

Setting Up NextGen Mobile App on your Mobile Device for the First Time

NextGen Mobile App Setup:

Step 1: After receiving your invitation for NG Mobile via email, download the NextGen Mobile Solutions App. from the Google Play Store (Android Users) or Apple App Store (iPhone Users

Step 2: You will then need to create a Pin Number – (Biometric Login (Face/Thumb Print Login) is also an option for iPhone users – at the bottom left hand corner)



Step 3: You will be taken to a log in screen – **SELECT I HAVE RECEIVED AN INVITATION** and enter the invitation code you received via email:





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STEP 4: Enter the registration code from your email.

FOR PROVIDERS ONLY: You will be prompted to verify your identity by entering your NextGen username and password. This is the username and password you routinely use to log in to the desktop version of NextGen

If you have any questions/concerns regarding the information included in this document please contact helpdesk@tsihealthcare.com!